



**San Mateo County
Board of Supervisors
Housing, Health, and Human
Services Committee**

**Rose Jacobs Gibson, Chair
Carole Groom, Vice-Chair**

David S. Boesch, County Manager
Paul Okada, Chief Deputy County Counsel
400 County Center, Redwood City, CA 94063
650-363-4123

To: Housing, Health and Human Services Committee
From: David S. Boesch, County Manager
Subject: Housing, Health and Human Services Committee Meeting Agenda

Meeting Date and Time: October 18, 2011, 3:00 PM
Place: Board of Supervisors Chambers
Office of the Board of Supervisors
Hall of Justice, 400 County Center, First Floor, Redwood City

AGENDA

1. Call to order
2. Oral communications and public comment
3. Approval of the minutes for the meeting of August 16, 2011 – *attachment*.....Approval
4. Realignment Updates.....Information
5. Laura’s Law – AB 1421 (Health System) – *attachment*.....Information
6. Provider-Based Assistance Program (Housing) – *attachment*.....Discussion
7. Health System Monthly Snapshot Report (Health System).....Handout
8. Human Services Agency Highlights (Human Services Agency).....Handout
9. Adjourn

Next Meeting : November 15, 2011

A COPY OF THE SAN MATEO HOUSING, HEALTH AND HUMAN SERVICES COMMITTEE AGENDA PACKET IS AVAILABLE FOR REVIEW AT THE CLERK OF THE BOARD’S OFFICE, HALL OF JUSTICE, 400 COUNTY CENTER, FIRST FLOOR. THE CLERK OF THE BOARD’S OFFICE IS OPEN MONDAY THRU FRIDAY 8 A.M. - 5 P.M., SATURDAY AND SUNDAY – CLOSED.

MEETINGS ARE ACCESSIBLE TO PEOPLE WITH DISABILITIES. INDIVIDUALS WHO NEED SPECIAL ASSISTANCE OR A DISABILITY-RELATED MODIFICATION OR ACCOMMODATION (INCLUDING AUXILIARY AIDS OR SERVICES) TO PARTICIPATE IN THIS MEETING, OR WHO HAVE A DISABILITY AND WISH TO REQUEST AN ALTERNATIVE FORMAT FOR THE AGENDA, MEETING NOTICE, AGENDA PACKET OR OTHER WRITINGS THAT MAY BE DISTRIBUTED AT THE MEETING, SHOULD CONTACT ASHNITA NARAYAN, HOUSING, HEALTH AND HUMAN SERVICES COMMITTEE CLERK, AT LEAST 2 WORKING DAYS BEFORE THE MEETING AT (650) 363-4121 AND/OR axnarayan@co.sanmateo.ca.us. NOTIFICATION IN ADVANCE OF THE MEETING WILL ENABLE THE COUNTY TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING AND THE MATERIALS RELATED TO IT. ATTENDEES TO THIS MEETING ARE REMINDED THAT OTHER ATTENDEES MAY BE SENSITIVE TO VARIOUS CHEMICAL BASED PRODUCTS. PLEASE TURN OFF HAND HELD ELECTRONIC DEVICES DURING THE MEETING.

If you wish to speak to the Committee, please fill out a speaker’s slip. If you have anything that you wish distributed to the Committee and included in the official record, please hand it to the County Manager who will distribute the information to the Supervisors and staff.



MINUTES

Meeting Date and Time: August 16, 2011, 3:00 PM

Place: Board of Supervisors Conference Room
Office of the Board of Supervisors
Hall of Justice, 400 County Center, First Floor, Redwood City

1. Call to order

The meeting was called to order at 3:00 p.m.

2. Oral communications and public comment

Speakers recognized by the Chair:

Marty Fox, Enterprise Risk Manager
Vice Chair Groom

3. Approval of the minutes for the meeting of May 17 and July 19

The minutes were approved as submitted.

4. San Mateo County Community Corrections Partnership and Public Safety Realignment Updates (County Manager, Health System, Human Services, Probation)

Jean Fraser, Chief of Health System and Beverly Johnson, Director of the Human Services Department jointly presented a powerpoint which outlined the following:

- **Original intent**
- **Population growth**
- **Supervisor support and supervision**
- **Probation is lead agency**
- **Human Services Agency and Health System are support agencies**
- **Collaboration for children**
- **Working group progress**
- **Multidisciplinary Team approach**
- **Areas of further work**
- **Opportunity and Threat**

Speakers recognized by the Chair:

Marty Fox, Enterprise Risk Manager
Vice Chair Carole Groom
Connie Juarez-Diroll, Legislative Coordinator
Pastor Harris

5. HHH Strategic Priorities

David Holland, Assistant County Manager presented the list of priorities to the Committee. A discussion took place regarding how future agenda should be structured. Vice Chair Groom suggested having no more than three items per agenda. Foster Children was added to the list of priorities by Vice Chair Groom.

Speakers recognized by the Chair:

Dave Holland, Assistant County Manager

Jean Fraser, Chief, Health System

Vice Chair Carole Groom

Beverly Johnson, Director, Human Services Agency

Duane Bay, Director of Department of Housing

6. Health System Monthly Snapshot Report (Health System)

Jean Fraser, Chief of the Health System presented an overview of the following:

- **Primary Care Appointments have been on the rise**
- **Ravenswood Family Health Center was named the Outstanding Organization of the Year**

7. Human Services Agency Highlights (Human Services Agency)

Beverly Johnson, Director of the Human Services Agency presented an overview of the following:

- **Children's Fund Annual School Drive**
- **Science, Technology, Engineering and Math (STEM) is accepting proposals from cities for after-school enrichment programs**
- **Spanish Language T.O.O.L.S Tent will be taking place on August 18 at the St. Francis of Assisi church in East Palo Alto**

8. Adjourn

The meeting adjourned at 4:00 p.m.

**Laura's Law—AB 1421
Board of Supervisors
HHH Committee 10/18/11**

Background: Comparison between Laura's Law and Existing Law

Existing Law:

- If danger to self or others or unable to provide for food/shelter/clothing as a result of mental disorder, a person may be involuntarily detained (5150) for 72 hours for evaluation in PES/Hospital.
- If continued danger to self or others, a person may be involuntarily detained in hospital for up to 14 days (5250).
- Involuntary medication requires special Riese Court Hearing.
- If continued disability, person may be Temporarily Conserved, and consequently Permanently Conserved. Conservatorship may require medications.
- Under little used current law (W & I code 5201) any individual may petition the Mental Health Director or designee to evaluate a person's danger to self/others and ability to provide for food/shelter/clothing as a result of mental disorder. If person unwilling to be evaluated, the Court may order evaluation (5202).

What would be New under Laura's Law:

- Family Member/others may petition the Court through a new process to hear information about person's eligibility* for Laura's Law program.
- Court can order person detained for 72 hour for evaluation. (Longer holds require meeting existing criteria.)
- Person can be directed to program for 6 months with option to renew for another 6 months.
- If person resisting treatment, can be ordered to meet with treatment team. Cannot be held in contempt of Court.

Not be new under Laura's Law:

- Involuntary medication still requires Riese Court Hearing.
- Referral to an intensive case management program with strong outcomes like a Full Service Partnership.
- May be detained involuntarily if meet existing danger to self/others criteria.

*** Eligibility Criteria for Laura's Law:**

- 18 years or older
- Serious mental disorder with functional impairment or at risk of decompensation based on history
- Unlikely to survive safely in community without supervision
- Lack of compliance in treatment and one of the following:
 - At least twice in last 36 months hospitalized or incarcerated
 - Serious attempt or actual violent behavior to self or others in last 48 months
- Person offered to participate in treatment but failed to do so
- Condition is substantially deteriorating
- This program would be least restrictive placement
- By history or current situation, likely to end up in involuntary treatment
- Person likely to benefit from treatment

Laura's Law—AB 1421
Board of Supervisors
HHH Committee
10/18/11

Background: San Mateo County Resources Now in Place

- Supports for family members trying to navigate the system:
 - BHRS Office of Consumer and Family Affairs consultation
 - SMC National Alliance for the Mentally Ill Support Groups
 - BHRS outreach teams through Resource Mgmt and Mateo Lodge
- SMART mobile response for psych emergency for 650+ per year.
- Crisis Intervention Training for 300 law enforcement per year.
- Monthly Field Crisis Consultation meeting for joint planning with clinicians, NAMI, police/others about specific people in crisis.
- Our County uses conservatorship more assertively than most counties in California, including to provide case management and involuntary medication if necessary. In most counties, conservatees are locked up, in SMC most Conservatees remain in the community (227 out of 363).
- 550 people are assigned to money management, can be assigned involuntarily based on physician note or social security recommendation.
- 227 adults receive intensive Full Service Partnerships and have decreased homelessness by 88%, hospitalization by 82%, and incarceration by 96%. More could benefit, but there are no \$.
- Pathways Mental Health Court serves 100 people a year who have been arrested and are already adjudicated (post plea) and links to Full Service Partnership.

San Mateo County Strategies for Continued Improvement

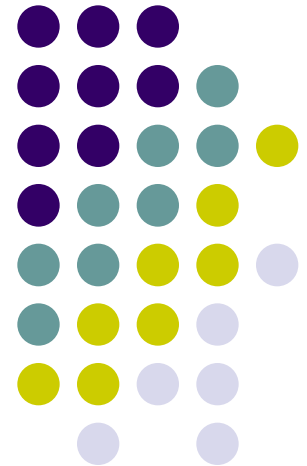
- ✓ Work with clinicians to learn more about the clients who would be eligible for LLaw and what we can do to fine tune our system to serve them better. Consider developing a structure to use the existing law and procedures earlier and more assertively.
- ✓ Continue family member/SMC NAMI/BHRS Dialogue—SMC NAMI position is now is not the time for Laura's Law given challenges. NAMI would like to see us improve and expand Full Service Partnerships and Pathways Mental Health Court.

- ✓ Train BHRS providers more broadly on how to use the Family Information Form (AB 1424) to provide critical information about their loved ones.
- ✓ Develop more responsive structure for families to access psychiatric evaluations through outreach team for family members who are deteriorating. Add psychiatrist/nurse to outreach team.
- ✓ Continue community based alternatives planning with District Attorney, Police Chiefs, Sheriff, Probation in effort to keep people with mental illness out of jail and hospital. Develop shared list of improvements and enhancements to work on together.

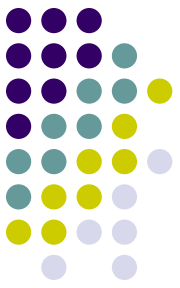
Laura's Law AB 1421

Board of Supervisors
Housing, Health and Human Services
Committee

October 18th, 2011



Advances in treatment make it possible to treat almost everyone who is mentally ill



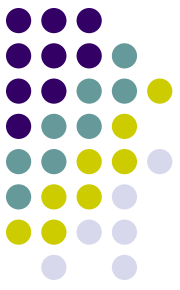
- Medications now exist that can control the symptoms for most mentally ill patients
 - BHRS serves 9,700 adults/older adults a year
 - 93% are never hospitalized
- There are many effective treatments and program models, including Full Service Partnerships

Most effective strategy for long-term recovery is to get client to engage in treatment voluntarily



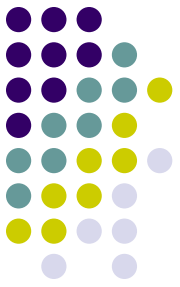
- Treatment is usually most effective when the client participates voluntarily
- We have developed new strategies to engage clients, with a focus on ensuring that people get their basic needs met first -- housing, food, clothing, etc.
 - We will be implementing early intervention for psychosis with Bay Area partners that targets adolescents and young adults
- Examples of Results: 96% decrease in incarceration, 88% reduction in homelessness, and 82% reduction in hospitalization for people in Full Service Partnerships

Some individuals with mental illness need to be required to get treatment



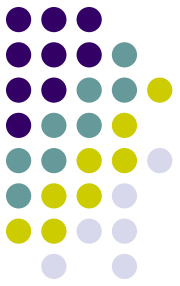
- Under CA law, some people with mental illness can be required to get treatment
- Law developed in context of abuses of patients in past, so it sets a high standard to force treatment
- In many counties, law interpreted narrowly, so many people go through vicious cycle of deterioration, hospitalization, stabilization, release, deterioration

Laura's Law was intended to make it easier to force treatment



- Law sponsored by parents of young woman killed by delusional mentally ill person who was not taking medications
- Original intent was to set up Court process to require people to take medications even when not in a hospital
- Also must be enrolled in intensive services similar to a Full Service Partnership

But legislative compromise took out forced treatment



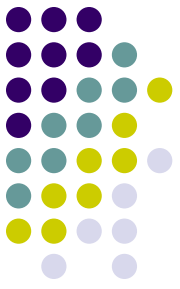
- In legislative process, ability to force medication on people was deleted
- So all we could get from Laura's Law are "the black robe effect" of a judge saying you must get treatment, even though there is no way to enforce that order

Laura's Law would require significant increases in county funds



- We cannot reduce funding to voluntary mental health programs to pay for or establish a Laura's Law court process and program.
- Given cuts to funding, we would need county dollars to fund a Laura's Law program.
- We have a concern, shared by other counties, that Laura's Law would require increased Full Service Partnership services for other clients who voluntarily request them.
- To meet the full demand in SMC for voluntary FSP participants, we estimate it would cost at least an additional \$5 to \$7.5 million in county \$ not including Court costs.

We accomplish goals of Laura's Law in other ways



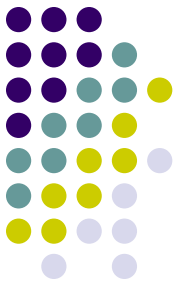
- In SMC, we already have means to medicate people who live in the community
 - Conservatees are required to take their medications
 - More conservatees per capita than most counties
 - In most counties, conservatees are locked up, in SMC most conservatees remain in the community (227 out of 363)
- We also do a good job of connecting people in hospitals to treatment when they are released
 - 74% of psychiatric inpatient discharges receive outpatient follow-up within 7 days

There are things we could do to reach people still left out



- More Full Service Partnership slots would be invaluable in reaching some of the hardest to reach clients
 - \$12,500/year per person cost compared to cycling in/out of jail, hospital, homeless shelters etc.

There are things we could do to reach people still left out



- Currently, too many people come to us only after getting hospitalized or getting involved in criminal justice system
 - Exploring possibility of doing field evaluations for involuntary treatment
 - Would like to work with DA to use the “black robe effect” for some clients by offering incentive of earning way out of criminal charges by participating in treatment



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
Department of Housing



DATE: October 4, 2011

TO: Housing, Health, and Human Services Committee

FROM: Duane Bay, Director, Department of Housing
William Lowell, Executive Director, Housing Authority

SUBJECT: Provider-Based Assistance Program – Agreement with CORA

This report will update the Housing, Health, and Human Services (HHH) Committee regarding implementation of the Provider-Based Assistance Program. Our last update to the HHH Committee on the PBA Program was in May 2011. We are planning to go to the Board with this item on November 15, 2011.

BACKGROUND

The HHH Committee and the Board of Supervisors approved the 2010-2011 Moving-to-Work (MTW) Annual Plan of the Housing Authority of the County of San Mateo (HACSM) which contained an initiative to design and implement a new rental assistance program whose purpose is to serve income-qualified members of particular special-needs populations in our community who are not served, or are underserved, by the structure of the current Section 8 program or other grant programs due to unique qualifying circumstances.

HACSM has a history of working closely with the supportive services providers in San Mateo County through its long-standing MTW Self-Sufficiency and Housing Readiness Programs. HACSM also manages grant programs such as Shelter Plus Care and Supportive Housing. Building on the successes of these programs, HACSM created the Provider-Based Assistance (PBA) Program.

The PBA program enables HACSM to enter into formal partnerships with local service providers to provide time-limited rental assistance, in connection with supportive services, to individuals with special needs. The goals of the PBA program are to assist eligible households to increase their housing stability, increase their skills and/or income, and obtain greater self-sufficiency. Each service provider is responsible for designing and implementing its own program using HACSM funds for the housing component.

DISCUSSION:

HACSM held several meetings with community-based organizations (CBOs) in order to design a program that best meets the most important local needs. In order to allow for as much input as possible, HACSM released a draft Request For Proposals (RFP) to the CBOs for comments and suggestions. After incorporating many of the suggestions, a

final RFP was issued on May 23, 2011. HACSM determined to provide up to a total of 30 provider-based vouchers to no more than two providers, with a budget of up to \$500,000 per year.

Responses to the RFP were due on June 24, 2011; HACSM received six responses. After review of the proposals and follow-up with final candidates, HACSM awarded funds to two providers – Community Overcoming Relationship Abuse (CORA) and The Service League. The first contract awarded is with CORA which will be presented to the Board of Supervisors on November 15, 2011.

CORA is the only agency in San Mateo County dedicated to confidentially serving only victims of domestic violence and operates the county's only transitional housing program exclusively for this population. Currently, CORA's transitional housing program consists of eight (8) units with 34 beds and provides eligible clients up to 24 months of safe and supportive housing, including case management for at least three months following a client's exit from the program.

Through HACSM's PBA Program, CORA will be able to serve more people affected by domestic violence for longer periods of time enabling them to better stabilize their lives after leaving an abusive relationship. By providing access to 15 additional transitional units through the PBA Program, CORA will serve 15 or more families consisting of at least 30 individuals, preventing homelessness for at least one to three years.

CORA's goal for the program is to provide holistic supportive case management services and short-term financial assistance for those persons living in transitional housing units. Clients in the program will have access to all of CORA's existing services such as legal assistance, individual and family therapy, peer counseling, support groups, parenting education, and Life Skills workshops.

The contract with CORA will be for a term of three years and an amount not to exceed \$979,334; the first year of funding will be \$334,380, the second year of funding will be \$326,846, and the third year funding will be \$318,108.

There is no Net County Cost associated with this action. All funds required to operate the program are provided by the U.S. Department of Housing and Urban Development and are part of HACSM's Section 8 voucher renewal funding and reserves.



COUNTY OF SAN MATEO Health System

TO: Housing, Health and Human Services Committee
FROM: Jean S. Fraser, Chief, San Mateo County Health System
SUBJECT: Health System Monthly Snapshot – October 2011

Service Demand

Indicator	Short-Term Change over Previous Month	Long-Term Change over Last Year
ACE Enrollees	1.2% (27,682)	16%
San Mateo Medical Center Emergency Department Visits	18.0% (3,965)	14%
New Clients Awaiting Primary Care Appointment	3.3% (3,030)	36%

Preventing Future Service Demand

- **The Health System offered five free back-to-school whooping cough vaccine clinics** for students in the county. These clinics were provided to help meet a new state law requiring all 7th to 12th graders to show proof of vaccination within 30 days of the start of the new school year.
- **Various prevention projects are moving forward throughout the county:**
 - TIGER II funding was awarded to Grand Boulevard Initiative for the development of complete streets along El Camino Real in Daly City, South San Francisco, San Bruno and San Carlos. Complete streets make it easier for people to use active transportation, such as bicycling, walking and public transit, and this keeps them healthy.
 - Nearly \$2 million in Safe Routes to School funding is rolling out to schools through a partnership between City/County Association of Governments (C/CAG) and the County Office of Education.
 - Footsteps, a community-based organization, will soon adopt a wellness policy that prioritizes healthy eating and activity for staff and programs.



System Highlights

- **San Mateo Medical Center's Coastside Clinic renovation is nearing completion.** Construction progress for the clinic is on target, and costs have remained under budget. We anticipate a grand opening in early December.
- **Floor plans are complete for San Mateo Medical Center's new three-story South County Health Center.** We expect to submit the California Environmental Quality application, which includes a traffic study, preliminary civil drawings and building elevations, to the County Planning and Building department in mid-October; and a presentation will be made at the North Fair Oaks Community Council's November or December meeting. Construction is expected to begin in April 2012, with a completion date of June 2013.



COUNTY OF SAN MATEO
Human Services Agency

TO: Housing, Health, and Human Services Committee
FROM: Beverly Beasley Johnson, Director, Human Services Agency
DATE: October 6, 2011
SUBJECT: Human Services Agency Monthly Snapshot: September 2011

HUMAN SERVICES AGENCY HIGHLIGHTS

Economic Self-Sufficiency Service Demand Indicators

	Current Month Sept-11	Previous Month Aug-11	% Change Prev Mo	Previous Year Sept-10	% Change Prev Year
Medi-Cal	2,370	2,581	-8%	2,467	-3.9%
CalFresh	1,773	1,741	2%	1,451	22.2%
General Assistance	460	517	-11%	459	0.2%
CalWORKs	504	525	-4%	529	-4.7%

AB 109 Post Release Community—On October 1, the State implemented Criminal Justice Realignment/AB 109 and began releasing low-level offenders to county probation departments for supervision. HSA is working collaboratively with Probation and the Health System to design a service delivery model to assist this population, with the ultimate goal of reducing the county's recidivism rate. We are expecting an average of 35 supervisees per month to return to San Mateo County for the remainder of this fiscal year and may assist up to 400 supervisees in the next fiscal year. HSA will provide a "safety net bundle" to address immediate needs such as clothing, food, temporary shelter, bus passes and will link clients to available aid and other services such as family reunification. HSA is excited to serve in this pilot program and to contribute to the County's goal of a safe community.

Silicon Valley in Transition: A Community Forum—On September 29, four Silicon Valley Workforce Investment Boards, including San Mateo County, hosted a community forum with Representative Mike Honda, and California assemblymembers Nora Campos and Rich Gordon to develop a local response to a recent technology study that defined the needs of the local technology sector and recommended solutions. The findings and

conclusions of the *Silicon Valley in Transition: Economic and Workforce Implications in the Age of iPads, Android Apps and the Social Web* study are available at:
<http://www.co.sanmateo.ca.us/portal/site/wib> under “Workforce Research and Reports”

SMC Spaceflight Collaborative—One of the findings of the *Silicon Valley in Transition* study is that this is a critical time in which our nation must inspire the next generation of scientists and engineers if we are to be competitive in the global technology markets of the 21st century. This need is especially relevant to San Mateo County and the Silicon Valley. The National Center for Earth and Space Science Education is providing an opportunity for local communities to participate in the first Student Spaceflight Experiment Program mission to the International Space Station. The SMC Spaceflight Collaborative is our county’s collaborative effort, led by the San Mateo County Office of Education and HSA's Workforce Development Division. Josie Yu, HSA Education Liaison, is coordinating the competition for over 300 fifth-eighth grade students to design experiments, three of which will be selected to compete nationally.

San Mateo County Foreclosure Resource Fair—Supervisor Jacobs Gibson hosted a Foreclosure Resource Fair on October 1st at the Arrillaga Family Recreation Center in Menlo Park. Four HSA staff members participated at the Resource Fair. They provided translation services, distributed applications for benefits and provided information on our employment and veteran services. The Resource Fair was a great success with 200+ attendees. Other community partners such as El Concilio, Community Legal Services, Project Sentinel and the Commission on Aging also provided services and information.

85 Jobseekers Find Work in One Day—On September 13, seventeen Workforce Development and Vocational Rehabilitation Services staff coordinated a recruitment day for Safeway at the PeninsulaWorks-Daly City office. Safeway was in need of 205 associates to staff their remodeled store in Burlingame. Hiring managers screened and interviewed 176 candidates, 85 of whom were offered employment immediately. Candidates included both WIA enrolled and non-WIA dislocated workers, VRS clients, and others including those with barriers to employment. American Sign Language interpreters were successfully utilized for several jobseekers during the application process.

Success Story: Youth Adoptions—As part of its ongoing commitment to ensure that all children and youth have a stable, caring family and home environment, Children and Family Services is proud to announce the recent adoption of 18-year old Oscar, a senior in high school. He was adopted by his long-term foster parents, Paul and Betsy Franklin, who are also caring for three teenagers through foster care. The Franklins have had the same social worker for the last 15 years and attribute the success of their family to the support of HSA and the staff. The Franklins are also in the process of adopting a second youth in their care.

Tour of Circle Star—The Human Services Agency arranged two tours of Circle Star with Real Property to allow our impacted employees from the central region a first look of the new county campus. The first tour took place on September 21st and the second tour took place on October 6th. HSA is continuing to plan the details of the relocation of staff and work units with the County Manager's Office.